# User Guide's for QuickReg©

Version 2.2.0

**April 2018** 

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## **Chapter 1: System Overview**

QuickReg© is an easy-to-use and comprehensive software for managing and tracking visitor movement in an organization and factory. A great value for small as well as medium businesses and organizations looking for an effective visitor management solution, the QuickReg© is secure, simple to implement, and extremely user-friendly.

## **Chapter 2: System Log In**

### 2.1 Log In to the System

To begin using the QuickReg®, double-click the "Launch QuickReg" icon on your Windows Desktop.



In the Login dialog box, type your Password and then click OK button.

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#### Note:

Default login password is 123456. Login password is case-sensitive. Please make sure you enter the correct password cases.

Upon successful log in, you will be prompted with the QuickReg@ main screen.



The main screen is organized into 4 tabs, namely *Home*, *Report*, *Setup* and *About*.

Home tab is the most used tab for user to register visitor.

*Report* tab is the second most used tab for user to search visitor information and generate report. By default the Save button is disabled. The Save button only accessible in Supervisor Mode.

*Setup* tab is the tab where user can set the system parameter such as Company Name, Registration Number, address and contact information. This tab only accessible in Supervisor Mode.

*About* tab is the tab where user can find QuickReg© system information such as version, release date and vendor information.

#### 2.2 Switch to Supervisor Mode

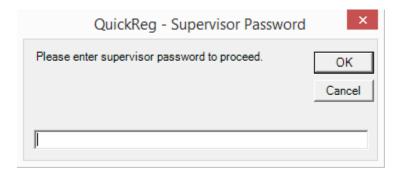
To login into Supervisor Mode, you must click into *Supervisor Login* hyper link and login with Supervisor password.



#### Note:

Default Supervisor password is ~Password1. Login password is case-sensitive. Please make sure you enter the correct password cases.

You will be prompted with a *Change Password* dialog box. Type in your new password, then click OK button.



Upon entering correct Supervisor password, your will be able to enter Setup tab and also able to click Save button in Report tab.

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### 2.3 Changing Password

To begin change password, you must login to the system with your old password. Upon successful log in, click on the *Change Password* hyper link.



You will be prompted with a *Change Password* dialog box. Type in your new password, then click OK button.



Upon correct current password and matching new password, you will be prompted with a successful dialog box.



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## **Chapter 3: Configuring System**

#### 3.1 Settings

To begin configuring system, you must first log in to QuickReg<sup>©</sup> Supervisor Mode.



Upon successful log in, click on the Setup hyper link.



You will be prompted with a *Company Particulars* entry screen. Enter all relevant information, then click Confirm button.



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The following details are as explain below:

#	Field Name	Description	Mandatory
1	Company Name	Name of your company or organization. This name must be the same as the name of company submitted for registration.	No
2	Company Reg.Number	Registration Number of your company or organization. This registration number must be the same as the company registration number submitted for registration.	No
3	License Key *	License Key is for viewing only.	Yes
4	Address 1	Company address.	No
5	Address 2	Company address.	No
6	Address 3	Company address.	No
7	Telephone Number	Company telephone number.	No
8	Fax Number	Company fax number.	No
9	URL	Company home page URL.	No
10	Contact Person	Name of contact person.	No
11	Designation	Designation of contact person.	No
12	Preview Logo	Logo of your company to be display in the system. Click Browse button and select a bmp file to upload.  Note: To get the best Company Logo display, the photo Height to Width ration should be preserve at 1:1.7. Example: Height 100px, Width 170px.	No
13	Print visit form	Enable or disable print visit form upon successful	Yes
14	* Single Entry Mode *	Sign In of visitor.  Enable or disable Single Entry Mode. If Single Entry Mode is turned ON, QuickReg© will only record Sign In and doesn't need Sign Out.	Yes

## \* Note:

To obtain License Key, please contact your salesperson or the software vendor.

#### 3.2 Enable/Disable Visit Form

To begin enabling or disabling printing of visit form/card during Sign In, you must first log in to QuickReg© Supervisor Mode.



Upon successful log in, click on the Setup hyper link.



Tick on *Print visit form* to enable display the visit form when Sign In is completed, then click Save button located at the side.



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The *Visit Form* sample is show below:

DATE: 22/03/2013  Dilarang Merokok, Kecuali Zon Merokok  No Smoking, Except Smoking Area  Matikan Telefon Bimbit Di Dalam Kilang, Stor dan Kawasan Tangki Bahan Mentah  Switch Off Mobile Phone While in Factory, RM Store and Tank Farm  Butir-butir Pelawat / Visitor Details  Pegawai Yang Ditemui / Person to Meet  Nama Pelawat  Name of visitor : TEH HAN VOON Name : 1  No. Kad Pengenalan  Jabatan  Joepartment :  Nombor Kenderaan  Vehicle No. : 4  Officer's Signature :	PAS PEL	PAS PELAWAT / VISITOR'S PASS							
Dilarang Merokok, Kecuali Zon Merokok No Smoking, Except Smoking Area  Matikan Telefon Bimbit Di Dalam Kilang, Stor dan Kawasan Tangki Bahan Mentah Switch Off Mobile Phone While in Factory, RM Store and Tank Farm  Butir-butir Pelawat / Visitor Details  Nama Pelawat Nama Pelawat Name of visitor : TEH HAN VOON Name : 1  No. Kad Pengenalan I/C No. : 740228086669 Department :  Nombor Kenderaan Vehicle No. : 4 Officer's Signature :  Nama Syarikat Company Name : 2 0946 Waktu Masuk / Time In Waktu Keluar / Time Out Tujuan Lawatan Reason of Visit : Meeting Guard's Signature :  Nama Pengawal Guard's Signature :  Nama Pengawal Guard's Signature :	NO. PAS			TARIKH		MONT			
No Smoking, Except Smoking Area  Matikan Telefon Bimbit Di Dalam Kilang, Stor dan Kawasan Tangki Bahan Mentah  Switch Off Mobile Phone While in Factory, RM Store and Tank Farm  Butir-butir Pelawat / Visitor Details  Pegawai Yang Ditemui / Person to Meet  Nama Pelawat  Nama Name : 1  No. Kad Pengenalan  I/C No. : 740228086669  Department :  Nombor Kenderan  Vehicle No. : 4  Officer's Signature :  Nama Syarikat  Company Name : 2  Og46  Waktu Masuk / Time In Waktu Keluar / Time Out  Tujuan Lawatan Reason of Visit : Meeting  Tandatangan Pengawal  Guard's Signature :  Nama Pengawal  Guard's Signature :  Nama Pengawal  Guard's Name	PASS NO.: 5			DATE:	22/03/2013				
Matikan Telefon Bimbit Di Dalam Kilang, Stor dan Kawasan Tangki Bahan Mentah  Switch Off Mobile Phone While in Factory, RM Store and Tank Farm  Butir-butir Pelawat / Visitor Details  Pegawai Yang Ditemui / Person to Meet  Nama Pelawat  Nama Name : 1  No. Kad Pengenalan  I/C No. : 740228086669  Department :  Nombor Kenderaan  Vehicle No. : 4  Officer's Signature :  Nama Syarikat  Company Name : 2  O946  Waktu Masuk / Time In Waktu Keluar / Time Out  Tujuan Lawatan  Reason of Visit : Meeting  Tandatangan Pengawal  Guard's Name :  Nama Pengawal  Tandatangan Pelawat	O Di	larang Mero	kok, Kecuali Zon Merokok						
Kawasan Tangki Bahan Mentah Switch Off Mobile Phone While in Factory, RM Store and Tank Farm  Butir-butir Pelawat / Visitor Details  Pegawai Yang Ditemui / Person to Meet  Nama Pelawat  Nama Name of visitor : TEH HAN VOON Name : 1  No. Kad Pengenalan I/C No. : 740228086669 Department :  Nombor Kenderaan  Vehicle No. : 4 Officer's Signature :  Nama Syarikat  Company Name : 2 0946  Waktu Masuk / Time In Waktu Keluar / Time Out  Tujuan Lawatan Reason of Visit : Meeting  Tandatangan Pengawal  Guard's Name :  Nama Pengawal  Tandatangan Pelawat	No.	Smoking, E	Except Smoking Area						
and Tank Farm  Butir-butir Pelawat / Visitor Details Pegawai Yang Ditemui / Person to Meet  Nama Pelawat Nama Name of visitor : TEH HAN VOON Name : 1  No. Kad Pengenalan Jabatan I/C No. : 740228086669 Department :				tor dan					
Nama Pelawat  Nama Pelawat  Nama Pelawat  Name of visitor : TEH HAN VOON	Sv an	vitch Off Mol d Tank Farn	bile Phone While in Factory, 1	RM Store					
Name of visitor : TEH HAN VOON Name : 1  No. Kad Pengenalan  Jabatan  Jabatan  Jepartment :  Nombor Kenderaan  Vehicle No. : 4  Nama Syarikat  Company Name : 2  Og46  Waktu Masuk / Time In Waktu Keluar / Time Out  Tujuan Lawatan  Reason of Visit : Meeting  Tandatangan Pengawal  Guard's Signature :  Nama Pengawal  Guard's Name	Butir-butir Pelaw	at/Visitor(	Details		Pegawai Yang Ditemui / Person to Meet				
Name of visitor : TEH HAN VOON Name : 1  No. Kad Pengenalan  Jabatan  Jabatan  Jepartment :  Tandatangan Pegawai  Vehicle No. : 4  Nama Syarikat  Company Name : 2  Og46  Waktu Masuk / Time In Waktu Keluar / Time Out  Tujuan Lawatan  Reason of Visit : Meeting  Tandatangan Pengawal  Guard's Signature :  Nama Pengawal  Guard's Name	Nama Pelawat				Nama				
		:	TEH HAN VOON	_					
	No Kad Dangan	alan			lahatan				
Nombor Kenderaan  Vehicle No. : 4  Officer's Signature :  Nama Syarikat  Company Name : 2  Waktu Masuk / Time In Waktu Keluar / Time Out  Tujuan Lawatan  Reason of Visit : Meeting  Tandatangan Pengawal  Guard's Signature :  Nama Pengawal  Guard's Name	_		740228086669						
Vehicle No. : 4 Officer's Signature :				_					
Nama Syarikat  Company Name : 2			4						
Company Name : 2 0946  Waktu Masuk / Time In Waktu Keluar / Time Out  Tujuan Lawatan  Reason of Visit : Meeting Guard's Signature :  Nama Pengawal  Guard's Name : Guard's Name	venice ivo.		<u> </u>	_	omeer's signature .				
Waktu Masuk / Time In Waktu Keluar / Time Out Tujuan Lawatan Reason of Visit : Meeting Guard's Signature :  Tandatangan Pelawat  Nama Pengawal Guard's Name	Nama Syarikat								
Tujuan Lawatan Tandatangan Pengawal  Reason of Visit : Meeting Guard's Signature :  Tandatangan Pelawat Sugnature : Guard's Name	Company Name	:	2	_					
Reason of Visit : Meeting Guard's Signature :  Tandatangan Pelawat Guards's Name :	Tujuan Lawatan					Wakta Keladi / Time Out			
Tandatangan Pelawat Nama Pengawal	Reason of Visit	:	Meeting	_					
Tanuatangan Pelawat									
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#### 3.3 Enable/Disable Read Photo

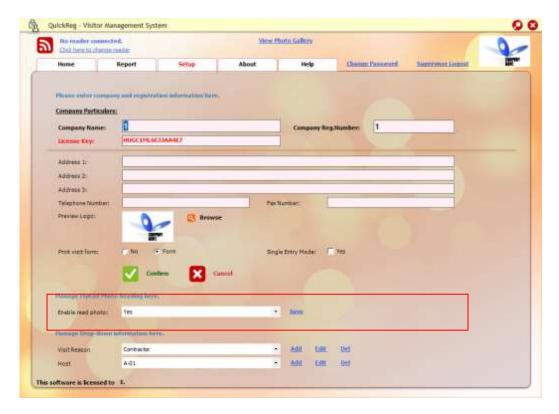
To begin enabling or disabling read photo from MyKad, you must first log in to QuickReg© Supervisor Mode.



Upon successful log in, click on the Setup hyper link.



You will be prompted with a *Manage MyKad Photo Reading* entry screen. Select Yes to enable reading of photo from MyKad or select No to stop reading photo from MyKad, then click Save button located at the side.



#### Note:

Normal reading time for photo from MyKad takes about 5 seconds and reading time for other biodata and address takes about 3 seconds.

When disabling the read photo capability, you will be able to read visitor information faster.

### 3.4 Manage Visit Reason

To begin managing visit reason system, you must first log in to QuickReg© Supervisor Mode.



Upon successful log in, click on the Setup hyper link.



You will be prompted with a Manage Visit Reason entry screen.



*To add a new visit reason*, click Add button at the side. Enter the new visit reason into the text box and click OK. To go back to main screen, click Cancel.

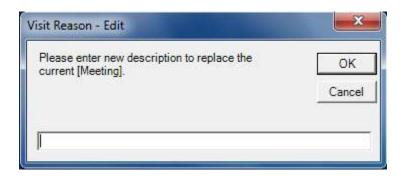


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To edit an existing visit reason, select the visit reason you want to edit.



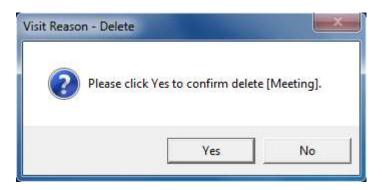
Then, enter the new visit reason into the text box and click OK. To go back to main screen, click Cancel.



To delete a visit reason, select the visit reason you want to delete.



Then, click Yes to confirm delete and No to go back to main screen.



### 3.5 Changing custom label for "Visit info"

To begin managing custom label for "Visit info", you must first log in to QuickReg©. Upon successful log in, click on the *Home* hyper link.

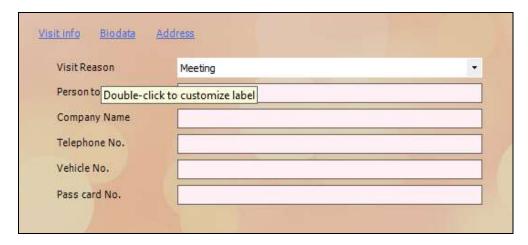


In the home screen, look for the Visit info section.

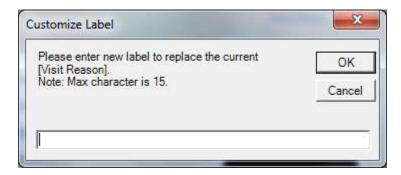


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Mouse over to anyone of the Visit info label such as "Visit Reason", "Person to visit" and double-click on the selected label.



You will be prompted with a dialog box. Enter the new label text into the text box and click OK. To go back to main screen, click Cancel.



#### **Note:**

The label has a limit of 15 characters only.

Chapter 4: Sign In and Sign Out Visitor

#### 4.1 Normal Sign In

To begin normal sign in visitor, you must first log in to QuickReg©. Upon successful log in, you will be automatically directed Home tab. If you are at other tab, please click on the *Home* hyper link.



#### A. For Visitor with MyKad.

Obtain visitor's MyKad and insert into the MyKad Reader.

Press *F2* button for reading data from MyKad. You may also click *Read* button to perform the same task.

#### Note:

System will attempt to read information on the visitor and retrieve from database if this is a return visitor. This will improve the system performance.



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Upon successful retrieval of information from either MyKad or database, you will see the Name, Biodata and Address section is filled with the visitor's particular.

Now, enter all necessary information for this visit into the Visit Info section.



After completing all the details, click *Accept* button. Or click Cancel button to cancel the data entry.

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#### **B.** For Visitor with Barcoded ID (Singapore ID Card or Driver License)

Obtain visitor's Barcoded ID and scan the barcode with a barcode scanner.

#### Note:

Make sure the cursor is in IC.No/Passcard No. text box prior to perform any scanning.

System will attempt to read the ID Number information on the card and retrieve from database if this is a return visitor. This will improve the system performance.



Upon successful retrieval of information from either MyKad or database, you will see the Name, Biodata and Address section is filled with the visitor's particular.

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Now, enter all necessary information for this visit into the Visit Info section.

After completing all the details, click Accept button. Or click Cancel button to cancel the data entry.

#### C. For Visitor without MyKad or with faulty MyKad

Click on the *IC No*. entry field, and enter visitor's IC Number into the highlighted textbox as shown below. Then click *Search* button or press *ENTER* key to proceed.

#### Note:

System will attempt to read information on the visitor and retrieve from database if this is a return visitor. This will improve the system performance.



Upon successful retrieval of information from database, you will see the Name, Biodata and Address section is filled with the visitor's particular.



Now, enter all necessary information for this visit into the Visit Info section.

After completing all the details, click Accept button. Or click Cancel button to cancel the data entry.

tab.

4.2

**Normal Sign Out** 

To begin normal sign out visitor, make sure you must first log in to QuickReg© and at Home



#### A. For Visitor with MyKad.

Obtain visitor's MyKad and insert into the MyKad Reader.

Press F2 button for reading data from MyKad. You may also click Read button to perform the same task.

#### Note:

System will attempt to read information on the visitor and retrieve from database if this is a return visitor. This will improve the system performance.



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Upon successful retrieval of information from MyKad and database, you will see the Name, Biodata and Address section is filled with the visitor's particular.

Now, review all necessary information for this visit at the Visit Info section.



To complete the transaction, click Accept button. Or click Cancel button to cancel the data entry.

#### **B.** For Visitor with Barcoded ID (Singapore ID Card or Driver License)

Obtain visitor's Barcoded ID and scan the barcode with a barcode scanner.

#### Note:

Make sure the cursor is in IC.No/Passcard No. text box prior to perform any scanning.

System will attempt to read the ID Number information on the card and retrieve from database if this is a return visitor. This will improve the system performance.



Upon successful retrieval of information from either MyKad or database, you will see the Name, Biodata and Address section is filled with the visitor's particular.



Now, review all necessary information for this visit at the Visit Info section.

To complete the transaction, click *Accept* button. Or click Cancel button to cancel the data entry.

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#### C. For Visitor without MyKad or with faulty MyKad

Click on the *IC No*. entry field, and enter visitor's IC Number into the highlighted textbox as shown below. Then click *Search* button or press *ENTER* key to proceed.

#### Note:

System will attempt to read information on the visitor and retrieve from database if this is a return visitor. This will improve the system performance.



Upon successful retrieval of information from MyKad and database, you will see the Name, Biodata and Address section is filled with the visitor's particular.



Now, review all necessary information for this visit at the Visit Info section.

To complete the transaction, click *Accept* button. Or click Cancel button to cancel the data entry.

#### 4.3 View In-building Visitor

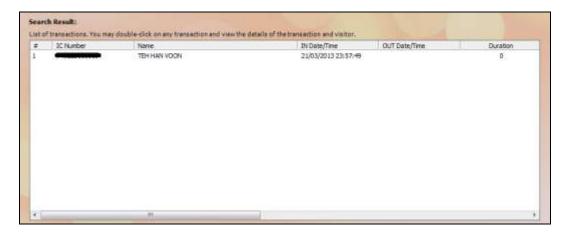
To view In-Building visitor, make sure you must first log in to QuickReg© and at Report tab.



You will be prompted with a Search Criteria screen. Choose Report Type as Transaction. Select appropriate Card Type, Set Direction to INCOMPLETE, From Date and To Date defaulted to TODAY's Date, then click Search button.



The Search Result will show the list of In-Building.



**Chapter 5: Managing Visitor** 

#### **5.1** Visitor Information

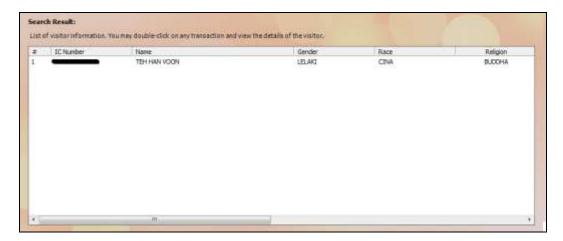
To view visitor information, make sure you must first log in to QuickReg© and at Report tab.



You will be prompted with a *Search Criteria* screen. Choose Report Type as *Visitor Info*. Select appropriate Card Type, Set specific IC Number or Name of the visitor, then click *Search* button.



The Search Result will show the list of visitor.



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Now double-click on the visitor displayed in the list to view his/her details.



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## 5.2 Blacklist Visitor

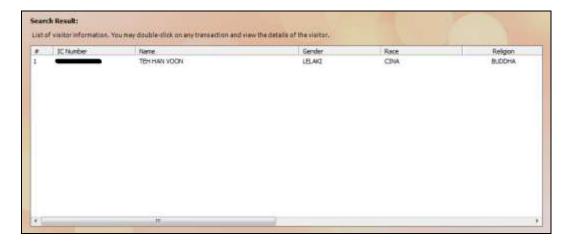
To blacklist a visitor, make sure you must first log in to QuickReg© and at Report tab.



You will be prompted with a *Search Criteria* screen. Choose Report Type as *Visitor Info*. Select appropriate Card Type, Set specific IC Number or Name of the visitor, then click *Search* button.



The Search Result will show the list of visitor.





Now double-click on the visitor displayed in the list to view his/her details.

Now, enter the Reason information for blacklist this visitor.



After completing all the details, click *Blacklist* button. Or click Back button to cancel the data entry.

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#### 5.3 Remove Blacklisted Visitor

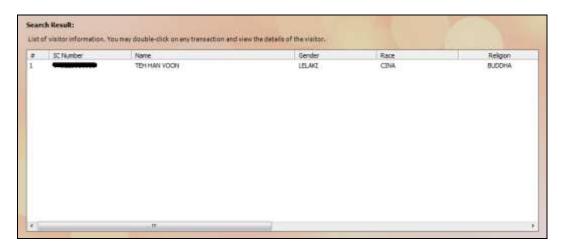
To remove a blacklisted visitor, make sure you must first log in to QuickReg© and at Report tab.



You will be prompted with a *Search Criteria* screen. Choose Report Type as *Visitor Info*. Select appropriate Card Type, Set specific IC Number or Name of the blacklisted visitor, then click *Search* button.



The Search Result will show the list of blacklisted visitor.



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Now double-click on the visitor displayed in the list to view his/her details.

After reviewing all the details, click *Unblacklist* button. Or click Back button to cancel the data entry.